

Report for Children, Adults, Health and Wellbeing Policy Development and Scrutiny Panel – Tuesday 14 March 2023

Development of BSW Integrated Care Strategy

The BSW Integrated Care Strategy is an important document which sets out what improvements BSW Together Integrated Care System partners will deliver for local people including tackling health inequalities and delivering better, more personalised services.

It draws on elements from individual strategies that already exist and, while the ICS does not intend to replace those strategies, it will provide a summary of how these different elements will work together.

The BSW Integrated Care Strategy is being developed by the BSW Integrated Care Partnership. However, it draws on input from partners across the BSW Integrated Care System and local authority Health and Wellbeing Strategies.

The strategy is under development at the moment but there is a lot of consistency in the themes emerging from other strategies across the area, including tackling inequalities, prevention and wellbeing, development of communities, addressing environmental issues and looking at the wider factors that contribute to health and wellbeing such as housing, education, social mobility, income and employment.

A number of engagement sessions to socialise the content of the strategy and ask for feedback have taken place across BaNES over recent weeks, following a system wide engagement event held in Chippenham before Christmas attended by more than sixty colleagues from partner organisations across BSW including Healthwatch, the Voluntary Community and Social Enterprise Sector, Local Authorities and NHS organisations.

In January, the draft strategy was presented to members of local VCSE sector umbrella group 3SG and the Bath Area Forum. Active engagement took place at both events with audience members with participants saying they looked forward to working with BSW ICB and having an ongoing meaningful dialogue beyond the creation of the strategy.

BSW ICB will develop an Integrated Care Implementation Plan over the summer to set out how the strategy will be put in place.

The Integrated Care Strategy is being developed on behalf of the Integrated Care Partnership and will be presented for formal adoption in Spring 2023. The document

will continue to remain 'live' and engagement with partners will continue on the strategy after it has been published.

The Implementation Plan, which is also known as the Joint Forward Plan (JFP), is due to be published by 30th June 2023.

Public engagement update

BSW ICB's core values reflect that the organisation is committed to ensuring the voices and opinions of local people influence key decisions and helps to shape services across Bath and North East Somerset, Swindon and Wiltshire (BSW). BSW ICB goes about this in a number of ways.

Patient and public engagement groups bring together members of the public, carers, and representatives from voluntary organisations and local Healthwatch organisations to hold the ICB to account for how it involves local people in the design and commissioning of local health services.

In Bath and North East Somerset, the Your Health, Your Voice group meets every two months.

The group in BaNES is currently chaired by BSW ICB's Lay Member for Patient and Public Involvement and the groups are encouraged to inform and support the ICB's engagement with the wider public by advising on different approaches and groups we should consult with. We are reviewing with the group how we can further co-develop the role, reach and participation in this forum.

In addition to this, BSW ICB operates the Our Health, Our Future Citizens Panel to further help engage with local people and get their views on health and care issues.

The online panel is made up of a representative sample of the population from across our region. Panel members take part in regular surveys throughout the year.

BSW ICB works with Independent market research specialists Jungle Green to support the Our Health Our Future Panel. Jungle Green invites people to join the Panel using a range of methods including face-to-face recruitment in local shopping centres and high streets. There are currently over 1,200 panel members.

Full reports of every survey are made publicly available on the BSW ICB website, and insights gained from the panel are used to inform our decision making, strategy, service design and service change.

BSW ICB is keen for new members to join its Your Health Your Voice engagement group and Citizens Panel and would welcome the support of members of the Adults, Health and Wellbeing Policy Development and Scrutiny Panel in attracting interested members of the public. We are also keen to strengthen and highlight the voice of Children Young People (CYP) and those with lived experiences.

Interested parties should contact bswicb.engagement@nhs.net in the first instance or visit <https://bsw.icb.nhs.uk/get-involved/how-to-get-involved/>

Acute Hospital Alliance update

The BSW Acute Hospitals Alliance in (BSW AHA) has seen hospitals in Bath, Swindon and Wiltshire work closely together to tackle local challenges, improve patient outcomes, and enhance resilience.

The Alliance is made up of Great Western Hospital NHS Foundation Trust in Swindon, the Royal United Hospitals NHS Foundation Trust in Bath and Salisbury District Hospital NHS Foundation Trust.

The Alliance has made much progress since formally coming together in 2018 and has now been chosen by NHS England to be one of nine partnerships in England to join a Provider Collaboratives Innovator scheme.

Being part of this first wave will see NHS England help to accelerate development of the BSW AHA and the benefits it can deliver for patients.

In a joint message Cara Charles-Barks, Chief Executive of Royal United Hospitals Stacey Hunter, Chief Executive of Salisbury NHS Foundation Trust, and Kevin McNamara, Chief Executive of Great Western Hospitals said the development was a “significant achievement” and a big step forward in terms of joint working.

So far, joint working through the AHA has led to improved patient care, adding value through bringing back-office functions such as procurement together to deliver economies of scale. It has also fostered closer working within clinical teams, including working together to reduce waiting times for paediatric ENT and oral surgery, a new approach to a single waiting list, and clinical care in BSW-wide virtual clinical teams.

Industrial action

BSW Integrated Care Board continues to work hard to keep local people safe during planned strikes, while delivering the best care possible.

While recent nurses and ambulance worker strikes have been stood down or paused, Junior Doctors were due to take part in industrial action from 06:59 on Monday 13th March to 06:59 on Thursday 16th March 2023

In BSW, system partners are working together to ensure operational oversight and sharing of intelligence.

BSW-wide co-ordination has been established both through a Strategic Co-ordination Group and Tactical Co-ordination Group.

No-one should put off seeking urgent or emergency care during the strikes and people with serious, life-threatening conditions will continue to be seen at our Emergency Departments.

On days when there is strike action, people should only call 999 if it is a medical or mental health emergency. Ambulances will still respond in these situations, but this may only be where there is an immediate risk to life.

Community Investment Fund

BSW ICB has been working with BaNES Council and the Quartet Community Foundation to administer a catalyst grants programme of £100k.

The Community Investment Fund (CIF) aims to bring the work of BSW ICB and BaNES Council closer to communities and individuals who we know have inequalities and are our most vulnerable, to provide practical help and support.

Funding has now been received to set up a catalyst grant programme which the following organisations will be invited to join.

1. [Southside Hardship Fund](#)
2. [Julian House](#)
3. [Citizens Advice Bureau](#)
4. [Age UK](#)
5. [West of England rural Network](#)-(BaNES locality only)

These partner organisations are part of the Community Wellbeing hub and are able to identify those who need this help and can administer grants for cost of living support including food, clothing costs and warm home grants.

We intend to make every connection count and ensure that people are helped to access further support, and to develop a long -lasting relationships and a legacy with our communities through this programme.